

## Deterrence: Manage Disorderly Conduct & Threatening Behaviour (MDCTB)

Course Code: SEC-ICM-1001-1.1

Course Reference Number: TGS-2021009270

**Deterrence: Manage Disorderly Conduct & Threatening Behaviour (MDCTB)** is one of the two mandatory Senior Security Officer (SSO) course. It aims to equip security officers with the knowledge, skills and attitudes to manage various types of disorderly conduct and threatening behaviour at workplace.

### Objectives

To demonstrate mastery of the tasks in this course, the participants must be able to do the following within the given time limit and with the materials, tools and equipment supplied:

- Prepare for work activities
- Deter threatening behaviour through visible security presence
- Deal with disorderly/threatening behaviour

### Entry Requirements

- Be able to read, write and speak English at WSQ WPL Level 4
- Manipulate numbers at WPN Level 4
- Individuals who do not meet the above entry requirements will be subjected to interview before acceptance

### Course Duration

- 2 Days (18 Hours) – Inclusive of assessment
- Day 1: 8.30am – 7.30pm
- Day 2: 8.29am – 2.29pm
- Day 2: Assessment – 2.30pm onwards
- Mode of training: Classroom

### Course Fees:

Full Course Fee	\$436.29
SSG 50% Funding, ≥21 years old (For Singaporeans and PRs)	\$234.30
SSG 70% Funding, ≥40 years old (For Singaporeans only)	\$153.51

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